

Where to go with your questions or concerns about demolition, infill & redevelopment

Issues with a Specific Property

Portland Maps

portlandmaps.com

The Portland Maps website provides comprehensive property-specific mapping information, with information about zoning, public services, natural resources and hazards, census, and more. When you look up a Portland property, you can learn about its zoning, as well as any current and past permits. All permit activity has a staff contact listed.

Bureau of Development Services (BDS)

portlandonline.com/bds

Land use Services Main Number 503-823-7300

BDS oversees regulation of current development activity and short-term planning, including zoning, code enforcement, and building permits. It is the agency that sends out notices on land use activity, including demolition and development. The website also includes public notices, listed first by coalition and then by neighborhood, and lists of proposals in your neighborhood that currently are involved in a land use review.

Development Services Center (DSC)

1900 SW 4th Avenue, 1st Floor, Suite 1500, Portland, OR 97201

Monday through Friday, 7:30 am - 3:00 pm, Thursday evenings, 5:00 pm - 7:30 pm

The DSC provides information on zoning, individual property land use and zoning history, land use reviews, decisions and conditions of approval, and land use application/building permit processes. The DCS often has more information than is available on Portland Maps, and you can speak directly with a planner on duty and often see blueprints and other documents.

Office of Neighborhood Involvement (ONI)

503-823-4519

portlandonline.com/oni

ONI's website includes contact and meeting information for neighborhood and business associations and coalitions, demographics, maps, general information on crime prevention, and mediation.

General City Information Line

503-823-4000

www.portlandonline.com

This hotline is helpful for identifying the right person or agency to contact regarding a specific issue. Access to City Web sites and general information about City and county programs and services.

Long-Range Planning and Policy

Bureau of Planning and Sustainability (BPS)

503-823-7700

portlandonline.com/bps

The Bureau of Planning is useful for getting zoning code, maps and information about comprehensive planning. BPS works on on-going planning projects, studies and district plans, and is also home to the District Liaison program. District Liaisons are City planners who work with community partners to build relationships, share and gather information, and act as a resource for community members facing challenges associated with planning and development. Current District Liaisons are:

East Portland – Christina Scarzello, christina.scarzello@portlandoregon.gov or 503-823-7716

North Portland – Leslie Lum, leslie.lum@portlandoregon.gov or 503-823-7896

Northeast Portland – Nan Stark, nan.stark@portlandoregon.gov or 503-823-3986

Southeast Portland – Marty Stockton, marty.stockton@portlandoregon.gov or 503-823-2041

West Portland – Joan Frederiksen, joan.frederiksen@portlandoregon.gov or 503-823-3111

Central City – Karl Lisle, karl.lisle@portlandoregon.gov or 503-823-4286

Central City – Troy Doss, troy.doss@portlandoregon.gov or 503-823-5857

District Coalitions

District Coalitions work to support the neighborhood associations and residents of the neighborhoods in their area. Coalitions provide technical assistance, incubate projects, and convene stakeholders. District Coalitions have staff who are knowledgeable on land use issues, and they often hold monthly land use meetings for NA Land Use chairs and other interested residents; contact your coalition to find out more and get involved.

[Northeast Coalition of Neighborhoods \(NECN\)](#)

email: info@necoalition.org

web page: <http://necoalition.org>

[North Portland Neighborhood Services \(NPNS\)](#)

email: info@npnscommunity.org

web page: <http://www.npnscommunity.org>

[Neighbors West/Northwest \(NW/NW\)](#)

email: coalition@nwnw.org

web page: <http://www.nwnw.org>

[East Portland Neighborhood Office \(EPNO\)](#)

email: info@epno.org

web page: <http://www.eastportland.org/>

[Southwest Neighborhoods, Inc. \(SWNI\)](#)

email: sylvia@swni.org

web page: <http://swni.org>

[Southeast Uplift Neighborhood Coalition \(SEUL\)](#)

email: receptionist@seuplift.org

web page: <http://www.seuplift.org>

[Central Northeast Neighbors \(CNN\)](#)

email: rondaj@cnncoalition.org

web page: <http://www.cnncoalition.org/>

Mayor Charlie Hales

Mayor Hales is the Commissioner for the Bureau of Planning and Sustainability and the Office of Neighborhood Involvement (among others).

503-823-4120 or mayorcharliehales@portlandoregon.gov

Staff Contact: Jackie Dingfelder; 503-823-4125 or Jackie.dingfelder@portlandoregon.gov

Office of Amanda Fritz

Commissioner Fritz is the Commissioner for the Bureau of Development Services and the Bureau of Parks & Recreation.

503-823-3008 or amanda@portlandoregon.gov

Staff Contact: Colleen Poole; 503-823-7889 or colleen.poole@portlandoregon.gov

REFERENCE MATERIALS

Zoning Code

The current code is what you will use the most. You can find it on the web at:

<http://www.portlandonline.com/planning>. However, in some cases you may need information from previous codes. Ask at both the Bureau of Planning and BDS to look at previous codes (*only available for in-office use*)

Zoning and Comprehensive Maps

The current maps are what you will use the most. Check the BOP website:

<http://www.portlandonline.com/planning>. However, in some cases you may need information from previous maps. Ask at the Development Services Center (BDS) for help in looking at previous maps (*only available for in-office use*)

Adopted Plans and Handbooks

Most of these are available on the BOP website: <http://www.portlandonline.com/planning>. Some are also available in the Development Services Center. If not, ask at the Bureau of Planning.

